



# SALUTING OUR AMERICAN HEROES

The Hero Card is for all active duty and veteran members of the U.S. military. If you're already at an ACCESS Card tier level with higher benefits, you'll keep those advantages instead. Card holders can earn and redeem points at any of our Soaring Eagle Properties listed below:

- Soaring Eagle Casino & Resort
- Saganing Eagles Landing Casino & Hotel
- Soaring Eagle Waterpark & Hotel  
(Including Waabooz Run Golf Course & Hideaway RV Park)

## HERO CARD BENEFITS

### **25% Discount on a Standard Room**

At Soaring Eagle or Saganing Eagles Landing  
(Sunday thru Thursday. Based on availability)

### **10% Dining Discount**

Any dining outlet at Soaring Eagle or Saganing Eagles Landing. *Discount applied to final bill.*

### **25% Discount on Products or Services**

At Soaring Eagle Spa & Salon

### **25% Discount on Gift Shop Purchases**

At Soaring Eagle or Saganing Eagles Landing Gift Shops

### **50% Dining Discount Days**

Any dining outlet at Soaring Eagle or Saganing Eagles Landing on the following days: Armed Forces Day, Memorial Day, Flag Day, Independence Day, Patriot Day, and Veteran's Day. *Discount applied to final bill.*

# RULES & REGULATIONS

1. Accepting and using a Soaring Eagle Properties ACCESS Loyalty HERO Card signifies understanding and acceptance of the ACCESS Loyalty Program Rules and Regulations.
2. A person must be at least 18 years of age and provide proper military ID (CAC card, DD Form 2 card or DD Form 214) to enroll in the Soaring Eagle Properties ACCESS Loyalty HERO Program.
3. Valid government issued photo identification is required for any transaction. Identification must include a picture, birth date, and expiration date. Expired or damaged identification is not valid for use.
4. All Soaring Eagle Casino & Resort, Saganing Eagles Landing Casino & Hotel employees are not eligible to participate in Soaring Eagle Properties ACCESS Loyalty HERO Program, drawings, or promotions.
5. All ACCESS Loyalty Program rewards and incentives' gaming and sales activity are at the sole discretion of the Soaring Eagle Properties Marketing Director/Management.
6. ACCESS Loyalty Program rewards and incentives are nontransferable.
7. Adjustments of incentives and rewards due to malfunction, fraud, or theft will be at the sole discretion of Soaring Eagle Properties Marketing Director/Management. Final decisions are binding and upheld between all Soaring Eagle Properties. Unless proceeded by death and the proper documents are submitted to the ACCESS club
8. Any misuse of the card or improper play as determined by Soaring Eagle Casino & Resort or Saganing Eagles Landing Casino & Hotel in its sole discretion of management will result in forfeiture of all ACCESS club account accumulated points, ACCESS club offers and comp vouchers and may result in the cancellation of member's or members' participation in ACCESS club program.
9. Soaring Eagle Properties shall not be liable for loss, theft, damage, or misuse of the Soaring Eagle ACCESS Loyalty Cards.
10. All ACCESS Loyalty points earned through gaming and purchases will expire upon six months of inactivity. To maintain an active ACCESS Loyalty account, members must have recorded use of play at least once within a six-month period.
11. An Individual's Tier Level is based on 6-month qualification period of January 1-June 30, and July 1-December 31. Tier level will be valid for the following 6-month period.
12. Reward points earned on live table games are calculated by using a mathematical formula involving average bet and time on table.
13. Soaring Eagle Properties Marketing Director/Management reserves the right to revoke, alter, or cancel an individual's membership at any time without compensation to the individual member.
14. Soaring Eagle Casino & Resort Marketing Director/Management reserves the right to modify benefits and/or rewards at any time.
15. An individual member's ACCESS Loyalty Rewards are based on their cash and credit activity within a rolling three-month calendar period.
16. Unlocked Rewards in addition to points earned are presented directly to individual members based on activity and valid for the time frame specified in the direct offer.
17. All rewards that are earned from gaming and purchases will be valued in points only.